VERTIV™ AVOCENT® DSView™ 4 SOFTWARE

Implement, Integrate, Migrate

VERTIV.

BENEFITS

Leverage the field proven experience of the Avocent Services team to get full advantage of product features, as well as:

- Reduce setup time.

- Eliminate setup and installation errors.

- Minimize impact on resources.

- Reduce risk of migration errors.

Leverage the new open framework database to:

- Integrate data exchange and process flow to improve datacenter management.

- Allow data exchange to provide integration with a wide variety of third-party systems and tools.

- Reduce administrative overhead across different systems.

- Generate custom reports outside of the pre-formatted reports.

The Vertiv™ Avocent® DSView™ 4 service offerings give you a quick way to implement the solution, integrate other systems, or migrate to the current version.

Avocent professional services are ready to help you take the guess work out of your DCIM implementation, integration or migration. If you are a new customer about to implement the software and hardware for the first time, you can use the Avocent service organization to install and configure the software, ensuring you get full advantage of DSView's powerful features, while reducing setup time and installation errors, and minimizing the impact on resources. For existing customers that are upgrading to the new DSView 4, professional services can assist with the migration as well as provide best practices usage of the software.

Integration between the systems and tools you use to run your data center is the key to streamlining operations, but knowing how to quickly and successfully design and implement integration between so many different systems is a complex job that can eat up time and

money. For example, one of the new features of DSView 4 is the incorporation of PostgreSQL, an open framework database that allows for efficient software integration.

Avocent Professional Services brings the experience you need to design and implement integrations between systems so that you can:

- Rapidly connect your data center. Avocent skilled consulting engineers are experts at integrating DSView 4 software with many different third-party systems.

- Eliminate data duplication. With the ability to exchange data between your DSView 4 software and third-party systems, there is no need to duplicate data. Data can be shared between systems and access on an as-needed basis.

Ordering Details

PART #	DESCRIPTION
IMPSE-DSV-APP-DEP	DSView 4 Software Implementation. Includes installation of the application on 1 hub server, 1 spoke server, and a knowledge transfer session.
IMPSE-PMGR-OS-250P	On-site upgrade of DSView 3 software. Includes single hub + up to 2 spokes, during normal business hours.
IMPSE-APP-INT-SOW (SOW required)	Custom DSView 4 integration. Includes a single day rate, then adjusted based on scope of work.

Additional Detail of Services

New Implementation:

For customers who are new to DSView 4 software, the professional services team is available for installing and configuring the software. This can be coupled with installation and implementation of ACS, PMPDUs, and the Avocent UMG appliance.

Current Customer Migration:

For customers that have DSView 3 software today, Avocent Professional Services can perform a customized migration. This involves running a migration utility against the existing database and importing the data into a fresh DSView installation. This will also included installing the new DSView 4 software on a new server.

Database Integration:

The new open framework database allows external systems to leverage DSView 4 database information. For example, from this database you can report on connection, relationship, status, and property information from PDUs, KVM, and serial or service processor data, leveraging this data in external systems.

Avocent service personnel that can either assist in that synchronization of data or do that for the customer.

New Steps:

Avocent services are easy to use. To begin your process, review the chart below and provide your sales rep the Reference SKU.

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